## **Project Management Office: Scheduling Best Practices**

## When building a project – follow these steps:

- The project should already be created in ND VIEW contact Val Brostrom if it is not there.
- Create WBS tasks enter tasks
- Add logical dependencies don't do it based on resources
- Enter duration or effort (hours/work)
- Add resources, then level resource allocation where needed
- Create baseline

## Do the following when creating your schedule:

- Project Summary Task enabled
  - Should be Task 0 in the schedule
  - No need to have a "project name" as Task 1
  - To enable, go to the Format menu and check Project Summary Task
- Summary tasks
  - Should have an associated milestone task
  - No predecessors, successors, costs, or resources assigned
- Milestones
  - No resources assigned, including cost resources
  - Duration is 0
  - All sub-tasks under a summary task should be a predecessor on the milestone task not just the task with the latest date
- Resources
  - Use staff from Enterprise Resource Pool when available all NDIT staff are in the Enterprise Resource Pool
  - Add "Cost" resources from Enterprise Resource Pool and add to tasks where appropriate (Contact an ND VIEW admin if you need a new cost resource)
  - Review to ensure resources are not overallocated (red dude in the indicators column) and make appropriate adjustments
- Costs
  - All costs must be in the schedule
  - Costs are assigned to a resource from the Enterprise Resource Pool
- No Constraints
  - No constraints or hard dates
  - Use a Deadline if there is a desired target date for a task
- Duration
  - Durations are typically entered as whole days
  - Tasks should be about 10 days or less in duration there are a few exceptions to this rule
- Baseline
  - Current baseline is saved as "Baseline" along with a numbered baseline (e.g., Baseline 1)
  - o "Baseline 1" is the original baseline
  - You should always have two baselines that are the same (e.g., "Baseline" is always your current baseline,
    "Baseline 1" is your original baseline, "Baseline 2-10" would be the current baseline if there has been a rebaseline or an updated baseline)
  - A rebaseline on the schedule can only be done due to a scope change and only the impacted tasks are rebaselined
- Actual Start, Actual Finish, and Percent Complete
  - o Reflect real start and real finish dates
  - Include percent complete
- Tasks
  - All tasks must be auto scheduled
  - Task names should start with a verb as they should be an activity
  - All tasks, except summary tasks, need to have a predecessor(s)
  - All tasks, except summary and milestone tasks, need to have a resource(s)



The schedule should be done in a top-down manner. Meaning, the schedule will determine the go live date once it's built according to the best practices above. The schedule should not be built in a bottom-up manner or in a way that has a predetermined end date and forcing tasks to be done by specified dates to achieve that predetermined end date.

## Items Specific to the State or ND VIEW:

- All IT projects \$100,000 or more are required to be managed in ND VIEW and to follow the Project Management state standard
- Resources
  - Add the name of the state project manager to the Project Management task and adjust the allocation percentage
  - Use the role "State Project Manager" on tasks that the state project manager is a resource on
  - o Adjust allocation percentages for all state staff to reflect the effort on the task
- Key Tasks
  - This is a custom field for the State
  - Identify tasks appropriately
  - Not all milestones are a key task, but most key tasks will be milestones
  - Key tasks are reflected in the Power BI project status report
- Publishing the schedule
  - o After saving, publish the schedule for it to update status information and reports
- Deliverables
  - o Deliverables need to be flagged in the schedule