# Records Management System (RMS)

### **Records Coordinator Training**



### **Records Management System**

The Records Management System (RMS) was implemented in 2016. Records-related data includes:

- Records Retention Schedule:
  - Search for individual record series (groups of like records) details under the "Record Series" tab
  - History of previous updates (found under "Record Series History", including SFN 2042-Record Series Description forms under "prior 2015")
- Records Disposal information
  - Disposal volumes can be added under "Disposal Reporting"
  - Division status found under "Department"
- Reports (can generate disposal, archival records and user reports)
- Only agency Records and/or Forms Coordinators have access

# Log In

### https://apps.nd.gov/itd/recmgmt/rm/user/login

• Use nd.gov (active directory) account credentials



#### **Records Management System**

User Login		
Login ID:		
Password:		
	Sign In	

### **Home Screen**

Dakota Be Legendary."	Welcome RM User Log Out Working As: Clear Change
Home Record Series State Forms Department Reports	Forms Inventory
Pagard Sarias Paguasts	Submit Request Record Series State Forms Forms Inventory
Record Series Requests	Search Record Series
Nothing found to display.	RCN:
	Title:
	Department:
	Division: Select Division
	Date Range: Start Date 🖬 to End Date
	Media Type:  Paper Electronic Other
	Additional Filters
	Include Inactive Records
	Include ND General Records
	Include Disposed Records
	Search Record Series

### **View "Record Series"**

Information on record series (retention schedule details) is available from two areas (**Home** screen - below):

Dakota Be Legendory."	Welcome RM User Log Out Working As: Clear Change
Home Record Series State Forms Department Forms Inventory	
Record Series Requests	Record Series State Forms Forms Inventory
Nothing found to display.	Search Record Series RCN:
	Title:
	Department:
	Division: Select Division
	Date Range:     Start Date       Image:     Image: Start Date
	Media Type: Paper Electronic Other
	Additional Filters
	<ul> <li>Include ND General Records</li> </ul>
	✓ Include Disposed Records
	Search Record Series

#### Or the **Record Series** option at the top:

Dak	R T H <b>(OtO</b>   Information 1 10 Legendary."	Technology					Welcome RM User	Log (
Home	Record Series	State Forms	Department	Reports	Forms Inventory	Disposal Reportin	g	

#### **Record Series**

Search Reco	ord Series					
RCN:		]				
Title:						
Department:						
Division:	Select Division					
Date Range:	Start Date	) <b>≡</b> to	End Date			
Media Type:	Paper Electronic Other					
Additional Filters:	Include Inactive Records Includ	e ND Gen	eral Records 🗹 Include Disposed Records	3		
Search Record Series						

### **Record Series Searches**

- Department field: either start typing the department name (or number) and scroll through/select from the drop-down list
- Keywords in Title or Description can be used
- Date Range: includes dates the record series are updated, not actual dates of records or disposals
- Additional filter options available (just before "Search Record Series" button):

Additional Filters: 🗌 Include Inactive Records 📋 Include ND General Records 🗹 Include Disposed Records

- 1. Record series are not deleted from RMS "Include Inactive Records" can be used to find record series hidden from the initial view
- 2. "Include ND General Records" displays record series from the state's "General" retention schedule (records common to all state agencies)
- 3. "Include Disposed Records" is automatically flagged to include record series finalized during the annual records disposal process

### **Viewing Search Results**

- Results sorted by RCN (record control number), then Dept/Division ("ND General" last)
  - Summarizes record series details (title, retention period, disposal method, disposal dates
  - Click anywhere on a row to display additional details (description, confidential requirements)

Record Series										
Search	Record Series			Disposal Am	ounts					
	RCN:				Paper: 0 inches	,				
	Title:					Electronic: 0 MB				
Record Descr	Series									
Depar	tment: Information Technology De	ept (1120)								
Di	vision: Enterprise Procurement (	012)		~						
Date F	Range: Start Date	🗰 to	End Date		<b>iii</b>					
Media Type: Paper   Electronic Other     Additional Filters: Include Inactive Records     Include Disposed Records										
	Export Table Data (6 Items found, displaying 1 to 50.[First/Prev] 1, 2 [Next/Last] • Results can be exported to excel using "Export Table Data"									
RCN+	Title +	Department <del>•</del>	Division +	Active+	Retention +	Eligible Disposal Date	Disposal Method	Status +		
650505	05         PROCUREMENT OVERSIGHT- GUIDELINES/POLICIES         Information         Enterprise Procurement         Yes         1 year         202					2022	Dispose/Delete	Undisposed		
800502	PROCUREMENT OVERSIGHT- PROCUREMENT REQUEST	Information Technology Dept	Enterprise Procurement	Yes	ACM - After Conditions Met	ACM	Dispose/Delete	Undisposed		
010201	AUDIT REPORTS (AUDITOR WILL TRANSFER)	General	General	Yes	Current 1 Previous	CR1P	Dispose/Delete	Undisposed		

- From the Record Series details screen, a "Record Series History" is available on the right
  - 1. By clicking the Approved date (status), users can see previous updates (shown in red), or
  - 2. Clicking on the "Prior 2015 Historic" displays a pdf of the Record Series Descriptions (2042 forms) maintained prior to implementation

nformation Technology Dept - Records Mai	nagement (1120 - 004)	Record Series History
Series Details	Retention Period	Current Record Series - 01/10/201
Status: Approved	Administrative Value: 25 years	Filter Dates
Approval Date: 01/10/2017	Audit Value: No	
Confidential/Exempt By Law: No	Legal Value: No	to
Applicable State or Federal law, requirement, or policy that applies to the retention of this record:	Historical Value: No	Change Date Range
Send to State Library: No	Total Retention: 25 years	Giange Date Kange
send to state Library. No	Transfer to Microfilm: No	
Essential Record: No	Inactive Storage: No	Effective Date Status
Original Record Series: Yes	Retention Comment:	
Estimated Volume:	Special Instructions:	Prior 2015 Historic
Appual Accumulation:	WMS SR Number: 1648736	Prev 1 2 3 4 Next

Requested By: Becky Lingle, 701-328-3585, 01/09/2017

# **Retention Schedules (public access)**

 Records Retention Schedules (record series details) can be viewed by users that do not have direct access to RMS (similar search screen/results available): <u>https://apps.nd.gov/itd/recmgmt/rm/recSer/retention.pdf</u>

Search Record Series							
RCN:		]					
Title:							
Department:							
Division:	Select Division			$\checkmark$			
Date Range:	Start Date	)≣ to	End Date	) <b>=</b>			
Media Type:	Paper Electronic Other						
Additional Filters:	Include Inactive Records Include	le ND Gen	eral Records 🛛 Include Disposed Record	is			
Search R	Search Record Series						

# **Record Series Updates**

- Submit requests for updates to record series
  - Directly in RMS
    - Click the "Submit Request" button on Home screen

Home	Record Series	State Forms	Department	Reports	Forms Inventory
Recor	d Series Requ	ests			Submit Request

- Can submit adds (new series), changes (bring details current) or deletes (inactivate a series)
- If, at any time, you do not wish to submit, clicking the "Home" tab to go back to the main screen (do NOT click the browser's Back button)

### **Record Series Requests – Action Steps**

#### During the update process, you can track status under "Action" column:

- Draft displayed when 'finish later' button selected.
   Note: User needs to click the "Submit" button before NDIT can process the request.
- 2. PreApproval/Initiate (NDIT Records Management review)
- 3. Task Force Approval (Attorney General, State Auditor and State Archivist review)
- 4. Analyst/Records Manager approvals (NDIT)
- 5. Agency Approval Once updates are complete, the agency needs to review and either approve or reject updates (rejecting means deleting the request). An email notification is sent to the user that submitted the request.
- Final Approval NDIT (once approved, this series becomes available by searching under "Record Series", updated under "Disposal Reporting", or made "inactive", if delete request was submitted.



# **Requests - Adding a Record Series**

- Fields for "Request Details" (\*asterisk indicates required fields):
  - \* Record Series Title
  - \* Department/Division
  - \* Record Series Description (describe records included in this series)
  - \* Confidential/Exempt (indicate statute/other law)
  - \* Essential Record (those needed during emergency/disaster) If yes, describe
  - \* Send Copies to State Library (per NDCC 54-24-09)
  - Applicable Retention law/policy (citations from law indicating how long records must be retained)
  - \* Requester details (name, phone, date)
  - State Form Number (SFN) (Note: must click "Add" button to include a form as part of the record series)
  - \* Media (paper, electronic and related details)
  - \* Agency-recommended retention period (timeframe agency needs to conduct business)

*Note:* the Record Control Number (RCN) will not be displayed for adds (NDIT will assign). If you wish to assign the first 4-digits (i.e. 80 03), refer to the ND Classification System: <a href="https://www.ndit.nd.gov/sites/www/files/documents/operations-section/records-management/nd-subject-classification-system.pdf">https://www.ndit.nd.gov/sites/www/files/documents/operations-system.pdf</a> and indicate in "Special Instructions".

Click "Submit" when all information entered (or "Finish Later" to create a draft)

#### **Request Details**

*Action Type:				
Add 🗸	State Forms			
Requested By: RM D. Analyst Type: Add	State Form Number: 2042 Remove			
*Title:	State Form Number: Click to Add SFN			
RECORD SERIES TITLE				
*Department:	*Medium			
Information Technology Dept (1120)	Paper			
*Division:	☑ Letter  □ Legal  □ Other			
Records Management (004)	Electronic			
*Record Series Description:	Storage Location File Type Backed Up			
This series includes (describe types of documents/records found in this series), as well as the purpose of the records. For example: This series includes reports for records management audits.	Local Drive Audio Video Image OYes No			
	Network     Text     Database     Graphic     *How Often:     Sternal - USB/CDs/DVDs     Web Page     Engineer Drawing			
	Nightly			
	Electronic Document Management     File Formats:       Other     doc, pdf, xlsx			
Series Details *Confidential/Exempt By Law:  Yes ONO	Electronic Attachments Electronic Attachment: Choose File No file chosen Add			
*Cite Statute:				
	*Agency Recommended Retention Period:			
*Essential Record:   Yes  No  *Explain:	3 years			
Records needed during or following a disaster or emergency (typically part of a COOP or Emergency Plan). Examples may include, but are not limited to: Emergency plans/procedures, maps, delegations of authority, contracts/agreements, financials, payroll, insurance records, prison/parole records, deeds/land records, vital records (birth, death, marriage), medical records, court proceedings, education, military service, licenses, tax records, historical documents, etc.	Special Instructions/Notes:			
*Send Copies to State Library: O Yes  No	·			
Applicable State or Federal law, requirement, or policy that applies to the retention:				
Laws-how long to retain				
*Requested By: *Requestor Phone: *Date Requested:	Submit Finish Later			
RM User 701-328-1234 12/05/2024				

# **Requests - Changing a Record Series**

- Fill in the fields under Home-Submit Request, "Request Details"
  - It may be helpful to search for/review existing details (RCN, division, etc.) prior to submitting request

Change

Information Technology Dept (1120)

 Using the existing RCN and Department (Division optional), you can search for details already in the system: Request Details

- Fields are similar to an Add (previously described), with exception of RCN (required for changes/deletes)
- Modify each field to display intended wording moving forward
  - Note: The Description field is "Record Series" description, not description of changes.
- Describe summarized change(s) in the Special Instructions/Notes field

### Record Series Changes (cont'd)

- Once all fields are complete, Click "Submit" (or Finish Later, previously described)
- Process will follow the same routing/approvals as additions
- To change a Division (transfers) or Record Control Number (RCN) category:
  - For division transfers, indicate the <u>existing</u> division in the "Division" field and the <u>new</u> division in the "Special Instructions/Notes"
  - RCN categories can be found in the Subject Classification System: <a href="https://www.ndit.nd.gov/sites/www/files/documents/operations-section/records-management/nd-subject-classification-system.pdf">https://www.ndit.nd.gov/sites/www/files/documents/operations-section/records-management/nd-subject-classification-system.pdf</a>
  - For adds/changes to RCNs, indicate <u>existing</u> RCN in the "record control number" field and the <u>first 4 digits from the classification system</u> in the "Special Instructions/Notes". NDIT will assign last 2 digits.

# **Requests - Deleting a Record Series**

- Fill in the fields under Submit Request, "Request Details"
- Using the existing RCN and Department (Division optional), search for details already in the system (similar to a change)
- For deletes, only a few fields displayed: RCN, Title, Dept/Div, Requester details and Special Instructions/Notes
- Describe the reason for deleting the record series in the "Special Instructions" field (i.e. Program discontinued. All records disposed). If record series is being merged, indicate RCN/Title transferring to.
  - This will become part of the history for justifying records no longer available
- NDIT Analyst will review/initiate routing to State Records Manager for approval (delete requests do not get routed through the Task Force)
- Once approved, the series is made 'inactive' and only available when "Include Inactive Records" is selected in a Record Series search.

### **Process - Record Series Requests**

- NDIT Information Analyst will review and initiate routing through the Records Management Task Force:
  - State Auditor, Attorney General, and State Archivist review the request and add audit, legal and historical value
- Request status will display under Home throughout the process:
  - Preapproval/Initiate (NDIT review), Task Force, Records Manager, and Agency Approvals
- Agency Coordinator will receive email notification to approve prior to finalizing
- Once finalized, the new/updated record series is available under Record Series search and Department disposal areas

# **Summary - Record Series Updates**

- Records Management System (<u>RMS</u>)
  - Adds, changes, deleting record series
  - For adds: A form is available for employees to complete (<u>SFN 2042</u>) can be used as input with same fields to collect request details (form available on eforms website: <u>www.nd.gov/eforms</u>)
- Process:
  - Submit a "Record Series Request" on RMS Home screen (Submit Request button)
  - Records Management Task Force reviews (legal, audit, archival value)
  - Agency reviews/approves before finalizing in RMS
  - NDIT final review
  - Request details removed from Home and now part of "Record Series" search and "Department" disposals (In-Process link)
  - Refer to the <u>RMS User Guide</u> for additional details.

# **RMS Record Series Updates – Process Review**



### **Annual Records Disposals**

- Annually, Records Coordinators receive automated notifications from RMS when disposal process is initiated
  - Calculated disposal dates are updated and disposal status reset
- Start disposals as soon as notification is received
  - All media (paper, electronic, etc.)
  - Use 'Eligible Disposal Date' column to physically dispose of records (up to and through Dec 31, if calendar year or June 30, if fiscal/biennium)
  - Record disposed record volumes (by media)
    - NDIT reports to Legislature
  - List of record series can be sent to employees as excel spreadsheet
  - Coordinators 6 months to complete reporting

### Physical Disposals (use precalculated disposal dates)

Use the "Eligible Disposal Dates" column (either from search results or excel file) to physically dispose records (all media) meeting retention requirements:

If only a year displays (2020), records dated through the end of that year (December 31<sup>st</sup>) can be disposed or deleted.

Division	RCN	Title	Total Retention	Eligible Disposal Date	Disposal Method				
General Schedule	600701	TIME RECORDS	6 years	2017	Dispose/Delete				

 If Month/Year display (i.e. June 2019), records dated through the end of that month/year (i.e. June 30<sup>th</sup>) are eligible.

·	General Schedule	010401	BUDGETS (OMB WILL TRANSFER)	Current Biennium 2 Previous Bienniums	JUNE 2019 CB2P	Transfer to Archives
	General Schedule	010402	EMERGENCY COMMISSION REQUESTS	ACFY+3 - After Current Fiscal Year Plus 3 Years	JUNE 2021 ACFY	Dispose/Delete

 Event-based timeframes – the disposal clock doesn't "start" until action is complete. In the example below, employee files are retained 6 years AFTER employee departs or last

General 600601 EMPLOYEE FILES	ALA+6 - After Last Activity/After Last Action Plus 6 Years	2017 ALA+6	Shred/Delete
-------------------------------	---	------------	--------------

• A complete list of <u>retention abbreviations</u> (Total Retention and Eligible Disposal Date columns) are available on NDIT Records Management website.

### **Disposal Methods:**

 Shred/Delete – records confidential/exempt, by law, must be restricted to those with a need to know and shred/deleted once retention is met (determined by the agency or Attorney General's office and identified in each record series).

Confidential/Exempt By Law: Yes

Cite Statute: Personal information as defined by NDCC 44-04-18.1 is exempt.

2. **Transfer to Archives** – historical records must be transferred to the State Archives or its designated depository (determined by the State Archivist)

Historical Value: Yes

Explanation: Governor's Office must transfer all correspondence. State agency directors must transfer correspondence related to policies, programs, or fiscal matters.

3. Dispose/Delete – no special restrictions (can toss in trash or recycle)

Method Shred/Delete Transfer to Archives Dispose/Delete

Disposal

# NEW DISPOSAL PROCESS December 2024

#### Places to report/check status of the disposal process:

- Disposal Reporting (NEW) report records disposal volumes for each media type (paper, electronic, etc.), or select "No Records Eligible" (if permanent retention, litigation/audit holds, etc.)
   Note: Disposal details can be exported to Excel and sent to employees to initiate the disposal process (click "Export Disposal Table Data" between search button and disposal information search results.
- 2. Department can still check status (In-Process, Pending Finalization or Complete), but **no longer** report disposal volume information in this section.
- 3. Reports Disposal and Archives tabs can be used to create export data to excel.
- 4. Record Series can be used to search record series or view disposal details. Scroll down to see:
  - a. "User Reporting" section shows the <u>current</u> year's disposal details.
  - b. "Disposal Information" section shows the disposal history:

Date	Paper	Electron	ic Re	ported By	Comment						
Totals	0.0	0.0		All							
Dispo	osal Inf	ormatio	on								
Dispo	sal Date	Paper	Elec	Disposed	By Comm	ent To Dispose	Method	Cert No	Div No	Date Transfer Complete	Accessic Number
12/2	27/2017		1.07	Becky L Ling	le	2015	LANDFILL	2017041858	004		
12/2	26/2018	1		Becky L Ling	le	2016	LANDFILL	2018039789	004		
12/	13/2019	2		Becky L Ling	le	2017	LANDFILL	2019054413	004		
12/	18/2020		0.342	Becky L Ling	le	2018	LANDFILL	2020041337	004		
03/	17/2022			Aimee . Bad	er	2019	LANDFILL	2021074195	004		
12/0	)5/2022		0.15	Aimee . Bac	er	2020	LANDFILL	2022040879	004		
12/2	21/2023	0.25		Aimee . Bac	er	2021	LANDFILL	2023042868	004		
	sposed Yet					2022	LANDFILL	2024039736	004		

• To start the disposal reporting process, click the "Disposal Reporting" menu option at the top

Home Record Series State Forms Department Reports Forms Inventory Disposal Re	orting
---	--------

Department and Division must be filled out to start the process:
 Note: If your agency only has one division, RMS should automatically populate.

#### **Disposal Reporting**

RCN:		
Title:		
Record Series Description:		
Department:	Information Technology Dept (1120)	
Division:	Records Management (004)	

 Double-click anywhere on the row to activate the Paper, Electronic, No Records Eligible, and Comments fields:

Division	RCN	Title	Total Retention	Eligible Disposal Date	Disposal Method	Paper	Elec	No Record Eligible	Comment	Status
General Schedule	011202	SURPLUS PROPERTY	ACFY+3 - After Current Fiscal Year Plus 3 Years	JUNE 2021 ACFY	Dispose/Delete					Undisposed

#### **Note:** clicking the "Enable All" button will activate all record series at one time:



Start entering volumes.

Click the "Save Disposal" button after disposal volumes are added/modified on EACH page:
 90 items found, displaying 1 to 50.[First/Prev] 1, 2 [Next/Last]
 Save Disposal
 The following message will be displayed:

**Disposal Information Saved Successfully!** 

After ALL series have a disposal volume entered, "No Records Eligible" box is checked, or a Comment is added, click the "Save Disposal" button:



Note: The last column (Status) should change from "Undisposed" to "Reported".

 The "Finalize Disposal" button will appear once ALL series (on all pages) indicate "Reported" in the status column:

General Schedule	970101	VENDOR INFORMATION	UD - Updated/update	UD	Dispose/Delete	0	0	~	Reported
92 items found,	displaying	51 to 92.[First/Prev] 1, 2 [Next/La	ast]			^	^	^	
Save Disposal	l Finalize	Disposal							

• After you click the "Finalize Disposal" button, you'll be prompted to Finalize All.

Finalize All	X
Are you sure you want to finalize all records?	
	Cancel Finalize

Click the "Finalize" button.

• Upon completion of the process, a notification will display at the top of the RMS screen:

All records for Records Management (004) are reported as disposed.

• If records show a disposal method of "Transfer to Archives" you'll see a popup message "eligible for archival transfer. Contact the State Archives."

Records are eligible for archival transfer. Contact the State Archives at archivestransfer@nd.gov to arrange for transfer of historical records

Click anywhere on the screen to remove this message.

**Note:** See next page for instructions for identifying the records to transfer to the Archives.

• When all records are finalized, the Status column should show as "Disposed".

Division +	RCN+	Title +	Total Retention •	Eligible Disposal ● Date	Disposal Method	Paper•	Elec •	No Record• Eligible	Comment	•	Status•
Directors Office	050201	CORRESPONDENCE, FEDERAL AGENCIES	3 years	2020	Transfer to Archives	0					Disposed

#### **Identifying Records to Transfer to Archives:**

• Sort by the "Disposal Method" column using the **Disposal Reporting** menu option (above), or

Division	RCN	Title	Total Retention	Eligible Disposal Date	Disposal Method	Paper	Elec	No Record Eligible	Comment	Status
Records Management	650111	RECORDS MANAGEMENT PROCEDURES	UD+3 - Updated/update Plus 3 Years	2020 UD+3	Transfer to Archives	2				Disposed

• Under **Reports**, use the Archives tab (will only show records to be transferred).

Home	Record Serie	es State F	orms	Department	Reports
Record	s Disposals	Archives	Users		
Archive	s Report				

#### **Verifying Disposals as Complete**

1. Under Disposal Reporting:

Select the Department/Division and check the box "Include Disposed (Finalized) Records". Click Search Disposal button:

Additional Filters: 🗹 Include ND General Records	✓ Include Disposed (Finalized) Records
Search Disposal	

2. Under "Department", view list of department status under Disposal tab (may need to click drop-down arrow)
Department

Department +	Division +	Record Series	State Forms	Disposal	Disposal Month	Forms Inventory	Disposal Status definitions:
<ul> <li>Information Technology Dept (11</li> </ul>	21	13	•	August		<ul> <li>In-Process: disposals yet to report/finalize</li> <li>Pending Finalization: disposals reported, but not finalized</li> </ul>	
Information Technology Dept (1120)	Records Management (004)	21	13	In-Process (0-90)	August	Incomplete	<ul> <li>Complete: all record series finalized (process complete)</li> </ul>

3. Under "Reports", generate excel file listing disposed records

Home	Record Serie	es State F	orms	Department	Reports
Records	s Disposals	Archives	User	s	
Records Disposal Report					

#### **Records Disposals: Report-Only role**

Certain departments may elect to have coordinators report disposal volume, but *not* finalize (i.e. district/regional/division offices). This is known as a "report-only" role.

- In these cases, district/regional/division coordinators will "Save" each page (until all series under Disposal Reporting indicate a status of "Reported", or Department tab status indicates "Pending Finalization").
- Overall coordinator will "Finalize" to change the status to "Disposed" or Department tab status indicates "Complete".

# Summary - Annual Records Disposals



In-Process (shows Status and (0-83) Count complete)



# **Contact Information**

#### Aimee Bader

- <u>aimee.bader@nd.gov</u>
- 701-795-3051

### Dawn Cote

- <u>dcote@nd.gov</u>
- 701-328-3592

### Sharon Freeman

- <u>sfreeman@nd.gov</u>
- 701-328-3579

### NDIT Service Desk

701-328-4470 or 877-328-4470

https://northdakota.service-now.com/serviceportal (click Get Help)

