

Records Coordinator All-Hands Meeting SEPTEMBER 7, 2023



## Agenda

- Essential Records and Disaster Recovery Planning
  - Guest Speaker: Natasha Peterson, Business Resilience Coordinator, NDIT
- News from Records Management
- Questions

### What is an essential record?

Records that are necessary for emergency response; protect the health, safety, property, and rights of residents; are necessary to resume or continue operations; would require massive resources to reconstruct; or document the history of communities and families.

### Why they need to be identified?

- Coordinate disaster recovery response efforts
- Continuity of mission essential functions.
- Safeguarding and data protection.

### Why they need to be identified?

### **Electronic Records**

- NDIT standard backup practices
  - Daily incremental backups
  - Run between 5 p.m. and 7 a.m.
  - Stored for 30 days
  - At a secondary site from the production environment
  - NDIT Hosting SLA (available at <u>https://www.ndit.nd.gov/support/servic e-level-agreements</u>)
- Vendor-hosted solutions

### Physical Records

- Where are the records located?
- How are the records stored?
- What are the environmental considerations for the type of media?



# What does this mean to you?

- Review your current record series and identify the essential records.
- Update RMS to label them as essential.
- Identify essential records that do not have a record control number and add them to RMS.

# Records Management System Update

How to make changes to your retention schedule in RMS:

Training documents on our website: <u>RMS Training for Records Coordinators</u> or

Refer to the **March 9, 2023** RC training recording/slides: General Records Coordinator Training

#### 800511 - DISASTER RECOVERY PLAN

This series contains disaster recovery plan.

#### Information Technology Dept - Security (1120 - 007)

#### **Series Details**

Duplicate: N

Status: Approved

Approval Date: 11/16/2017

Confidential/Exempt By Law: Yes

Cite Statute: NDCC 44-04-27

Applicable State or Federal law, requirement, or policy that applies to the retention of this record:

Send to State Library: No

Essential Record: Yes

Explanation: This is ITD's disaster recovery plan

Original Record Series: Yes

### Essential Records Recap

#### Essential records:

- provide the organization with information it needs to conduct business during a disaster and resume normal business after the emergency passes.
- allow the agency to continue functioning under a range of adverse conditions, whatever their intensity and duration.
- can go by other names such as vital, mission-critical, or business-critical records.
- must be identified, reviewed regularly, and protected from intentional or accidental damage, loss, or manipulation.

#### Records are considered essential when they:

- are necessary for emergency response
- are necessary to resume or continue operations
- protect the health, safety, property, and rights of residents
- would require massive resources to reconstruct
- document the history of communities and families

- Only a small percentage (typically, less than 5%) of all government records are essential
- As disruption time increases, more records become essential
- "Records" can be paper or electronic



 $Source: IPER \ (Intergovernmental\ Preparedness\ for\ Essential\ Records): \underline{IPER\ Essential\ Records.pdf}$ 

# Essential Records Examples

PRIORITY FOR ACCESS*	ESSENTIAL RECORDS ARE RECORDS THAT:	EXAMPLES INCLUDE:
Priority 1: First 1–12 hours	Are necessary for emergency response	<ul> <li>Copy of emergency and/or Continuity of Operations (COOP) Plan</li> <li>Infrastructure and utility plans</li> <li>Maps and building plans</li> <li>Emergency contact information</li> </ul>
	Are necessary to resume or continue operations	<ul> <li>Delegations of authority</li> <li>Contracts and leases</li> <li>Payroll</li> <li>Prison, jail, and parole records</li> <li>Insurance records</li> </ul>
Priority 2: First 12–72 hours	Protect the health, safety, property, and rights of residents	<ul> <li>Deeds, mortgages, land records</li> <li>Birth and marriage records</li> <li>Medical records</li> <li>Active court proceedings</li> <li>Education and military service records</li> <li>Voting records</li> <li>Professional licenses</li> </ul>
	Would require massive resources to reconstruct	Geographic information systems data     Tax records
Priority 3: After first 72 hours	Document the history of communities and families	Historical documents     Photographs     Identity records

### News from Records Management

#### RMS:

- RCN 450102 Electronic Communications removed from ND General Schedule
- Disposal report due date change to December 31
- Retention Codes Cleanup: reach out to RM if you'd like to be part of the working group

#### **Other Projects:**

- Data Classification Policy: <u>Data Classification Policy | North Dakota Information Technology (nd.gov)</u>
  - DLP (Data Loss Prevention): tool designed to identify, protect and secure the storage and/or transmission of moderate or high-risk data

#### **Next meeting: December 2023**

If you have any future topic or speaker ideas (or would be willing to present to this group) please let us know!

### Questions?

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Visit our website: Records Management | North Dakota Information Technology (nd.gov)