

MEMORANDUM

To: State Agencies
From: Greg Hoffman, Deputy Chief Information Officer
North Dakota Information Technology
Date: Monday, April 27th, 2026
(Updated July 9th, 2026)
Subject: BUDGET GUIDELINES FOR 2027-2029 BIENNIUM

North Dakota Information Technology (NDIT) has projected service fees for the 2027-2029 biennium. The fee schedules and a brief description of the services for Data Processing and Telecom may be found on the NDIT website at [Home | North Dakota Information Technology](#). Please refer to the Support tab and Services tab. Fees that are highlighted in **bold** have changed from the 2025-2027 budget instructions. Please review the detailed fee schedules for specific fee increases. NDIT will be presenting this information May 6th, 2026 during the OMB Essentials meeting.

Each biennium NDIT looks at the need to adjust the fees for the services provided. Because it is difficult for agencies to adjust their funding once the budget has been approved, NDIT has made every attempt to keep IT service fees steady for the upcoming biennium. Legislative compensation packages have a direct impact on service fees as support staff are a large component of many fees. Industry drivers such as hardware or support costs also contribute to cost changes and can be difficult to predict years in advance. As a result of consolidation of platforms, automation where feasible and other efficiencies, NDIT has been able to reduce certain service fees while others can remain unchanged. There will be a subset of service fees that have increased.

The following are short overviews of the major services provided by NDIT with information about what is included within the fee. The Enterprise Cybersecurity section contains services provided to agencies at no additional cost are not part of the service fees described here in. NDIT would be happy to meet with your agency staff and the OMB Budget Analyst assigned to your agency to review the changes and answer any specific questions your agency may have. **Please contact Raulie Berthold (rberthold@nd.gov) to arrange for this meeting.**

Enterprise Cybersecurity

North Dakota Information Technology (NDIT) continues to invest in statewide cybersecurity capabilities to strengthen the security posture of all state agencies. Several foundational cybersecurity services are supported through general fund appropriations and are provided to agencies at no additional cost. These services include:

- Cybersecurity Maturity Assessments, which help agencies evaluate their security posture and identify areas for improvement.
- Vulnerability Scanning, which proactively identifies missing patches, configuration gaps, and software vulnerabilities across devices.
- Endpoint Security, providing real-time monitoring, threat detection, and automated blocking of malware, ransomware, and zero-day attacks on state-managed devices.
- Security Awareness Training, including phishing simulations and ongoing training designed to reduce user-related risk.
- Continuous Monitoring and Incident Response delivered by the ND Cyber Operations Center, offering threat hunting, incident investigation, and coordinated response to quickly identify and mitigate threats.
- Risk Management Services, supporting agencies in assessing cybersecurity risks and strengthening controls.
- Penetration Testing, helping agencies identify and remediate exploitable vulnerabilities before adversaries can take advantage of them.

Together, these statewide services ensure consistent cybersecurity capabilities across agencies that significantly reduce agency risk exposure, reduce duplicative costs, and allow entities to focus their budgets on mission-specific needs while benefiting from enterprise-level security capabilities that ensure a coordinated defense.

System Security Plans

Agencies required to complete a system security plan due to compliance requirements should budget for a Statement of Work engagement to account for the effort needed by the Governance, Risk, and Compliance team. The system security plan documents the categorization of the system; security and privacy controls selected, implemented, and assessed; and how the system will be continuously monitored. Please contact your Technology Business Partner or Information Security Officer for assistance in planning a budget request for this.

Web Application Firewall (WAF)

The Web Application Firewall (WAF) service provides advanced, cloud-based protection for public-facing web applications by filtering malicious traffic, blocking common attacks, and improving the resilience of agency websites and systems. The service is currently available to a limited number of agencies through licensing funded by the State and Local Cybersecurity Grant Program (SLCGP), which supports the WAF through December 2027. For the 2027–2029 biennium, NDIT plans to request general fund support to sustain and potentially expand this service; however, if funding is not approved, an agency rate will need to be established. Agencies anticipating a need for WAF protection should work proactively with NDIT to ensure appropriate budgeting and planning.

Hourly Charges (Bill Codes DP-005, 011, 014, 016, 018, 033, 950)

Business Application Support (DP 011)

NDIT provides support for business applications that are hosted by NDIT. In some situations, NDIT also supports applications that are not hosted by NDIT. When this occurs, support may be delivered directly by NDIT staff or in partnership with a third-party vendor, depending on how the application is managed.

Business Application Support includes services such as business analysis, software development, and application-specific assistance, including changes, enhancements, updates, and upgrades. It does not include infrastructure or database support, as those costs are part of the hosting fees. To follow best IT practices, all estimates and work will include the full lifecycle of effort required, including:

- Business analysis to understand needs and gather requirements
- Design and development work
- Quality assurance (QA) testing to ensure the solution works as intended

NDIT Business Application Support teams support many software development tools and languages. As part of our cybersecurity posture NDIT upgrades versions of our tools and languages on a regular basis. NDIT includes the development costs associated with upgrading to the current version of the toolset within the hosting costs of those applications.

Agencies should also plan for additional budget and timeline impacts when applications rely on older or unsupported technologies. In these cases, updates or re-platforming may be needed to keep the application secure and supported, which falls outside the standard toolset upgrades included in hosting fees.

Chargeback for application support will be one of two models. Agencies with dedicated support staff will have a dedicated monthly cost for that staff. Agencies that do not have consistent monthly application support will incur costs on an hourly basis as support is requested. NDIT will meet with each agency that has a current Maintenance & Operations agreement in place to review any changes in the support model.

Enterprise Project Management Office (DP 950)

Agencies with major projects will be billed a fee to cover the costs associated with the Enterprise Project Management Office and project reporting required by the Legislature. The fee will be \$3,000 per every \$500,000 of project costs, billed each year for the duration of the project. This fee will be capped at \$30,000 per project per fiscal year.

Enterprise Systems (Bill Codes DP-035, 570, 864, 865, 867, 869, 879, 950)

Records Management (DP 035)

The State Records Management program oversees the statewide Records Management System (RMS) software application, ensuring its maintenance and operation so agencies can manage retention schedules, submit record series changes, and complete required inventories and disposal reporting. RMS also provides a way for state retention schedules to be made available to the public. The Records program provides training and guidance for Records Coordinators, including RMS user support and resources that help agencies understand their roles, retention requirements, and data collection processes. Program staff participate in continuous professional development to maintain standards, update schedules, and support compliance efforts. The program also assists agencies in managing state records throughout their lifecycle and administers the State Forms Program, which

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sets design and accessibility standards and supports agencies in maintaining high-quality, compliant state forms. The billing metric for this fee is based on the prior biennium Legislatively Authorized FTE.

NDIT intends to request funding to support this program with general funds next biennium. If this funding change moves forward and is approved, we will not charge this fee in the 27-29 Biennium.

Technology Fee (DP 570)

The technology fee for the 2027-2029 Biennium will continue to be based on Microsoft Premium users as the chargeback metric. This fee covers hardware, software, and support for the network backbone, the data center and the redundant internet. It includes VPN, Anti-Virus, and multi-factor authentication for all users. The fee includes any hardware and staffing support of all Microsoft productivity tools (Premium and Basic) such as Office, Exchange, Teams, SharePoint, OneDrive, Stream, Planner and several others. A portion of the increase in this fee is for Co-Pilot support, aligning with the current needs of agency customers.

The Technology Fee currently covers the expenses associated with our team of Enterprise Architects. Enterprise Architecture is about taking a holistic view of your agency, taking into account how IT hardware and software, applications, lifecycle management, processes, and other aspects play into your business strategy. They are responsible for technological roadmaps and long-term planning for the state's IT investments.

NDIT intends to request funding to support Enterprise Architecture through general funds for the next biennium. If this funding change moves forward and is approved, there will be a corresponding reduction to this fee in the 27-29 Biennium.

Finally, the core network hardware will reach "end of life" over the next three years. While hardware replacement costs are included in the current technology fee, it will not support the 20-40% increase in hardware costs from vendors. Vendor annual license costs for this hardware are a direct percentage of the purchase price, meaning those costs go up proportionately to the increased cost of hardware.

ConnectND (DP 879)

NDIT bills each agency for the cost of ConnectND (the PeopleSoft financials and human resource applications) which is owned by Office of Management & Budget (OMB). The chargeback metric agreed upon by OMB is based on the Legislatively Authorized FTE from the 2025-2027 Legislative Appropriations book.

Adobe Sign (DP 950)

Adobe Sign is an e-signature service that enables users to securely send, sign, track, and manage document workflows. Agencies commit to a set number of transactions annually that are billed at the start of the subscription year. Please plan for an increase in Adobe Sign transactions, as well as Adobe user license products, for July 1, 2028 through June 30, 2029, with the exception of Adobe Acrobat Pro.

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Databricks (DP 868)

Databricks is an enterprise unified data and analytics platform that will be going live Summer 2026. If your agency anticipates any data integration, reporting or analytics initiatives during the 27-29 biennium, please work with your assigned Technology Business Partner and/or Enterprise Architect to discuss your needs and to prepare for the necessary budget request(s).

End User Compute (Desktop Support) (Bill Codes DP - 648, 580)

End User Compute (EUC) is the comprehensive service framework NDIR uses to manage the organization's personal computing environment, including laptops, tablets, and mobile devices. EUC encompasses device support, asset management, hardware and software deployment, and ongoing device management. The monthly EUC fee covers these services as well as the staffing and toolsets required to deliver them.

Beginning July 1, 2027, NDIR will adjust the EUC billing model by separating device replacement costs from the monthly support fee. Going forward, the monthly fee will reflect support services only, while device replacement will be billed at the time NDIR procures the hardware. NDIR will also begin charging for managed ipads next biennium. **Device counts will be updated every six months and billed using bill code DP 581 – Desktop Support Service - iPad.** Agencies should continue to budget for Desktop-as-a-Service (DaaS) at levels consistent with the 2025–2027 biennium and make necessary increases for any additional device counts expected.

This change simplifies billing, strengthens fiscal transparency, and gives agencies greater flexibility to prioritize device refreshes within the standard lifecycle. While some wired keyboard and wired mice were provided in the current biennium, all peripheral items, including keyboards, mice, headsets, and ergonomic or wireless accessories, will be agency purchased from an NDIR approved list of peripherals in the 2027-2029 biennium. Monitors and docks will also be added to this agency procured category, with NDIR maintaining a limited emergency stock of these along with wired keyboards and mice.

Network Connectivity (Bill Codes DP – 505, 506, 507, 508, 510, 511, 512, 520, 521, 525, 527, 528, 529, 655, 940, 950)

Endpoint network fees for fiber and non-fiber locations will remain the same for the 27-29 Biennium. Base connectivity for state agencies with non-fiber endpoints on STAGEnet will be 250 Mbps. There are additional bandwidth options available for additional cost.

Agencies that have any broadband connectivity (DSL, cable, wireless, satellite, cellular) are reminded that all connectivity should be purchased through NDIR and there is an associated broadband add-on charge in addition to vendor cost of the broadband connection. The add-on fee will remain at \$210 per circuit for the 2027-2029 biennium. The premium add-on fee applies to locations that require network to network connectivity and comes with extended support hours. The broadband connection provided by the local telecommunication company is a direct bill back to each agency and is subject to fee changes throughout the biennium based on provider. Due to the higher cost of endpoint equipment, locations with bandwidth greater than 500 Mbps will have a higher broadband premium fee per circuit.

Dedicated switch and firewall equipment will have fee increases that align to the increased equipment replacement costs we have seen over the current biennium.

User Licenses (Bill Codes DP – 592 thru 634)

Microsoft

Microsoft user licenses are renewed as of July 1st each year. NDIT is required to pay the annual cost of the licenses in advance of the year licenses are utilized. Additional licenses added throughout the year are pro-rated to the next renewal date. As agency utilization changes month to month, NDIT carries an inventory of licenses. This inventory cost is distributed in the monthly license cost of all user licenses. As a reminder, the support staff for these Microsoft licenses are recovered in the Technology Fee.

NDIT has adjusted what was known as the Microsoft Basic license, replacing it with a lower cost version called Office 365 Frontline (DP604). It is important to note that users of this license are prohibited from using a mobile device with a screen size larger than 10.9 inches with Microsoft 365 mobile applications.

Microsoft user licenses include the productivity bundle (Premium and Frontline) containing Exchange Email, Teams Messaging, OneDrive, SharePoint, Stream, Windows OS, Power BI, and many other Microsoft specific apps. Teams Voice is bundled in the Premium license, but is recovered in the Basic Phone fee. Several key security components required for state employees are also included in this bundle.

Co-Pilot is offered as a per user subscription license. While there is a version of Co-Pilot included with Teams Chat, there are some differences in functionality. Licensed Copilot users can use Copilot directly in the productivity suite. Unlicensed users are limited to Copilot Chat at office.com. Copilot Chat is limited to web-only mode, meaning work data is kept separate from the user's workspace. Licensed users get access to both web-mode and work mode, allowing them to integrate work data within their conversation with Copilot. This also allows licensed users to work with sensitive data. The paid license allows users to enable Copilot notetaking during their Teams meetings. The other version does not.

Other Microsoft licenses purchased by NDIT include Power Platform, Dynamics, Project, Visio, Visual Studio, Intune, as well as others listed on the published service fee document.

Adobe (DP 950)

Adobe products are a pass through of the annual license cost for the product requested by the agency. Licensing is managed within the Adobe administration hub by NDIT. Budget for an increase of Adobe products for July 1, 2028 to June 30, 2029 for all adobe products except Adobe Acrobat Pro.

EDMS (Electronic Document Management System – DP 620-625)

EDMS assists with managing many documents across multiple systems. It can improve the organization and searchability of documents within the repository. The fee includes user licensing and the infrastructure used to administer the repository. Storage costs are recovered through the Premium Disk bill code (DP881).

Hosting Services (Bill Codes DP – 649, 585, 754, 577, 770, 815, 860, 887, 861, 862, 863, 866, 868, 869, 940, 950)

Legacy Application Surcharges

NDIT’s Enterprise Architecture team is proactively setting targets and milestones to address technical debt across the State. The following sunset dates have been identified as targets in our technological roadmaps. For additional information or if you have any questions, please work with your Technology Business Partner and Enterprise Architect to review your application portfolio and determine whether you have any technologies on these platforms or frameworks that still need to be addressed. Agencies unable to move applications from legacy platforms by end-of-life dates may incur additional charges.

<u>Platform/Framework</u>	<u>End of Life</u>
AS400	6/2029
PowerBuilder	6/2029
WebSphere 9	6/2029
Mainframe	6/2030
Java Struts 1	6/2031

General Hosting Services

We provide the infrastructure, operating systems, and platform services needed to run agency software. Applications are hosted in a stable and monitored environment with consistent performance and up-time. NDIT manages all underlying hardware, virtualization, storage, and networking resources.

Hosting fees recover infrastructure support, hardware, software and toolsets needed to provide secure, reliable and fully managed technological environments whether the environment resides in our data center, our cloud deployment, or a vendor’s cloud deployment.

Mainframe

NDIT will partner with the remaining two agencies with applications running on the zSeries mainframe platform to help guide the journey towards the platform’s retirement. Chargeback will continue to be a flat monthly fee to each agency based on current biennium utilization averages. NDIT will work with each agency to align chargeback with necessary programs or funding sources within the paying agency. If new hardware is needed before the retirement of this platform, current estimates are about \$1,500,000.

AS400

NDIT will partner with the remaining two agencies with applications running on the AS400 platform to help guide the journey towards the platform’s retirement. Chargeback will continue to be a flat monthly fee to each agency based on current biennium utilization averages. This fee will be split evenly between the two remaining agencies. NDIT will work with each agency to align chargeback with necessary programs or funding sources within the paying agency. If new hardware is needed before the retirement of this platform, current estimates are about \$200,000.

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Disk Storage

Storage charges can originate from agency applications hosted with NDIT, from network file shares, or from the Electronic Document Management System (EDMS DP620-625). Additionally, backups to this storage is charged separately using the Enterprise Backup Solution.

NDIT is retiring the basic and file share dedicated disk bill codes as they related to the cost recovery of our legacy storage solutions which do not pertain any longer. The dedicated premium disk usage will be grandfathered in for the 27-29 Biennium, but no additional purchases will be allowed. The high volume/low use platform will be reviewed next biennium and agencies currently on this platform will need to work with NDIT to determine a cost-effective solution for the 29-31 Biennium.

Power Platform Capacity relates to applications deployed utilizing Microsoft Power Apps. Storage costs are determined by Microsoft and are passed through to agencies based on monthly utilization.

The file share disk fee historically was billed at twice the published fee for bill code DP883. This was a result of the required disaster recovery copy, creating two identical lines on an invoice. NDIT will be combining this into a single line and single fee for the next biennium. The update to the service fee document will now align to the other disk fee options and how they are presented.

Web Site Hosting

The state website platform is hosted on Drupal with the platform and infrastructure needed to host agency websites maintained by NDIT. Agencies are responsible for the content on agency websites including adding, removing, or updating content. The agency is also responsible for their content's adherence to digital accessibility standards. Charges for website hosting will occur when an agency site is not part of the state website platform, or if the agency has additional (non-primary) sites hosted by NDIT.

Telecommunications

Agencies should be aware that there is an impending requirement to replace physical Teams phones that are approaching their serviceable end of life; please include these costs in your budget forecasting for the 27-29 Biennium.

NDIT has updated its phone service fees and will no longer charge for minutes on long distance calls either in-state or out-of-state for Teams, Genesys and SIP phones. This will not apply to 1FB phone lines. Effective at the start of the 27-29 Biennium, all domestic long distance calling within the United States is included at no additional cost within the established call service structure, eliminating the additional per-minute or distance-based charges for these calls. This fee change applies to all state agencies, political subdivisions, and education customers, and is intended to simplify billing and provide greater value. Customers will continue to be responsible for any charges for international and 800 calling minutes.

For agencies that have use cases for automatic call distribution (ACD) of incoming calls, NDIT offers a few options depending on the level of features needed. This begins with simple call management using Teams Call Queues. If this is coupled with Teams Premium licensing, Call Queues offer enhanced reporting and features. Auto Attendants are available for menu driven call routing. Full-featured contact centers are available using Genesys Cloud Contact Center. For new Teams Call Queue setups including those with Teams Premium add-on or Auto Attendant setups, there will be a one-time charge to support installation. For net new Genesys installs, a quote will be

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required provide current installation costs. In addition, Genesys, Numonix call recording, and Teams Premium come with a license timeline commitment of 1 year per user.

Video Services

Many HP Poly (formerly Polycom) video room systems are nearing end of life. Agencies should budget for replacement of these room systems. The end of life for video room systems aligns with the end of life of Pexip video conferencing infrastructure and come with increases in licensing and hardware costs for video solutions of this nature. Because of this we will be shifting to Microsoft Teams Room compatible systems and licensing for these systems will need to be budgeted for. NDIT will provide details of which systems will need replacement to assist with the agency budget request.

27-29 Biennium NDIIT Fees

Bill Code	Description	Rate Change Cycle	25-27 Rate	27-29 Recurring Rate	Rate Change %	One-Time Charge	Billing Metric
Hourly Charges							
005 (DP)	IT Analyst	Biennium	\$120.75	\$120.75	0.00%		hour
011 (DP)	Business Applications	Biennium	\$136.30	\$127.35	-6.57%		hour
014 (DP)	Project Management	Biennium	\$145.00	\$145.00	0.00%		hour
950 (DP)	EPMO Fees	Biennium	Varies	Varies	Varies		hour
016 (DP)	Contract Programming	Varies	Cost + OH	Cost + OH			hour
018 (DP)	Data & Insights	Biennium	\$159.00	\$165.00	3.77%		hour
033 (DP)	Database Administrator	Biennium	\$144.00	\$152.35	5.80%		hour
Enterprise Systems							
035 (DP)	Records Management (1 thru 9 FTE)	Biennium	\$60.00	\$66.00	10.00%		FTE
035 (DP)	Records Management (10 thru 24 FTE)	Biennium	\$80.00	\$88.00	10.00%		FTE
035 (DP)	Records Management (25 thru 49 FTE)	Biennium	\$160.00	\$176.00	10.00%		FTE
035 (DP)	Records Management (50 thru 99 FTE)	Biennium	\$299.00	\$329.00	10.03%		FTE
035 (DP)	Records Management (100 thru 249 FTE)	Biennium	\$626.00	\$689.00	10.06%		FTE
035 (DP)	Records Management (250 thru 499 FTE)	Biennium	\$1,299.00	\$1,429.00	10.01%		FTE
035 (DP)	Records Management (500 thru 999 FTE)	Biennium	\$1,797.00	\$1,977.00	10.02%		FTE
035 (DP)	Records Management (1000 FTE and over)	Biennium	\$3,602.00	\$3,962.00	9.99%		FTE
035 (DP)	Records Management (Higher Ed State Universities)	Biennium	Varies	\$350.00			unit
570 (DP)	Technology Fee	Biennium	\$75.50	\$87.25	15.56%		O365 Premium User
867 (DP)	Central Log Management	Biennium	Varies	Varies	Varies		agency
869 (DP)	Digital Asset Management*	Annual	Varies	Varies	Varies		agency
879 (DP)	ConnectND Hosting-State Agencies	Biennium	\$27.31	\$30.50	11.68%		FTE
864 (DP)	Building Operation	Biennium	\$525.00	\$405.00	-22.86%	\$1,345.00	controller
865 (DP)	Security Expert	Biennium	\$55.00	\$55.00	0.00%	\$375.00	door
868 (DP)	Modern Data Platform (MDP)	Biennium	Varies	Varies	Varies		application
868 (DP)	Databricks	Usage + OH	Varies	Varies	Varies		application
950 (DP)	Adobe Sign (per annual transaction count)*	Annual	\$4.53	\$5.21	7.00%		transaction
End User Compute (Desktop Support)							
580 (DP)	Desktop Support Service (was DSS - Standard PC)	Biennium	\$92.00	\$59.75	-35.05%	\$0.00	device
581 (DP)	Desktop Support Service - iPad (was DSS - High End PC)	Biennium	\$118.95	\$40.00	-66.37%	\$0.00	device
582 (DP)	Desktop Support Service - Laptop	Biennium	\$112.50	Retired		\$0.00	device
584 (DP)	Desktop Support Service-High End Laptop	Biennium	\$155.50	Retired		\$0.00	device
648 (DP)	Mobile Device Management	Biennium	\$2.20	\$2.20	0.00%		device
Network Connectivity							
505 (DP)	WAN Access Broadband Addon	Biennium	\$210.00	\$210.00	0.00%	Actual Equip/Install Fee	circuit
505 (DP)	WAN Access Broadband Addon (Library Locations)	Biennium	\$100.00	\$210.00	110.00%	Actual Equip/Install Fee	circuit
506 (DP)	WAN Access Hardware Support	Biennium	\$210.00	\$210.00	0.00%	Actual Equip/Install Fee	circuit
507 (DP)	WAN Access Broadband Addon (500Mbps)	Biennium	\$465.00	\$465.00	0.00%	Actual Equip/Install Fee	circuit
508 (DP)	Off Prem Connectivity (Site-to-site Tunnel)	Biennium	\$305.00	\$305.00	0.00%	Actual Equip/Install Fee	circuit
510 (DP)	WAN Access State ETS circuit (up to 250MB)	Biennium	\$975.00	\$975.00	0.00%	Actual Equip/Install Fee	circuit
511 (DP)	WAN Access Pol. Sub. ETS circuit (up to 250MB)	Biennium	\$1,380.00	\$1,380.00	0.00%	Actual Equip/Install Fee	circuit
512 (DP)	State Radio Circuit	Biennium	\$1,310.00	\$1,310.00	0.00%	Actual Equip/Install Fee	circuit
520 (DP)	WAN Access State Fiber circuit	Biennium	\$975.00	\$975.00	0.00%	Actual Equip/Install Fee	circuit
521 (DP)	WAN Access Pol. Sub. Fiber circuit	Biennium	\$1,380.00	\$1,380.00	0.00%	Actual Equip/Install Fee	circuit
525 (DP)	Dedicated Firewall	Biennium	Varies	Varies	Varies	Actual Equip/Install Fee	unit
527 (DP)	Peplink Service	Biennium	Varies	Varies	Varies	Actual Equip/Install Fee	unit
528 (DP)	Dedicated Switch	Biennium	Varies	Varies	Varies	Actual Equip/Install Fee	unit
529 (DP)	Dedicated Access Point	Biennium	Varies	Varies	Varies	Actual Equip/Install Fee	unit
655 (DP)	Netmotion VPN Client	Biennium	\$10.65	\$11.15	4.69%	\$0.00	device
940 (DP)	Vesta 911 Services	Annual	Varies	Varies	Varies		agency
950 (DP)	Switch Port Activation	Biennium				\$200.00	port
950 (DP)	Agency Move Fee (Minimum)	Biennium				\$2,000.00	move
User Licenses							
592 (DP)	Service Mgmt - Business Stakeholder	Biennium	\$28.12	\$28.55	1.53%		user
590 (DP)	Help Desk - Tier-1 Service Desk	Biennium	\$3.85	Retired	Varies		user
600 (DP)	Teams Premium	Annual	\$13.00	\$13.00	0.00%		user
601 (DP)	Office 365 Premium	Biennium	\$47.60	\$51.25	7.67%		user
602 (DP)	Entra ID Plan 2 (was Azure AD Plan 2)	Biennium	\$7.85	\$8.00	1.91%		user
603 (DP)	Office 365 Basic (State) *replaced with Office 365 Frontline	Biennium	\$34.85	Retired			user
604 (DP)	Office 365 Frontline	Biennium	\$22.25	\$22.25	0.00%		user
605 (DP)	Visual Studio Pro	Biennium	\$31.35	\$32.96	5.14%		user
606 (DP)	Visual Studio Enterprise	Biennium	\$108.90	\$114.35	5.00%		user
607 (DP)	Power Automate	Biennium	\$15.30	\$16.10	5.23%		user
608 (DP)	Office 365 Basic (Non-State)	Biennium	\$26.65	\$28.90	8.44%		user
609 (DP)	Office 365 Pro (Non-State)	Biennium	\$39.45	\$40.20	1.90%		user
610 (DP)	Power BI	Biennium	\$8.70	\$9.25	6.32%		user
611 (DP)	Visio Plan 1	Biennium	\$4.40	\$5.00	13.64%		user
612 (DP)	Visio Plan 2	Biennium	\$13.00	\$14.00	7.69%		user
613 (DP)	Project Pro (Plan 3)	Biennium	\$26.00	\$30.00	15.38%		user

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Bill Code	Description	Rate Change Cycle	25-27 Rate	27-29 Recurring Rate	Rate Change %	One-Time Charge	Billing Metric
614 (DP)	Teams Room	Biennium	\$45.00	\$50.00	11.11%		user
615 (DP)	Copilot for M365	Annual	\$49.80	\$49.80	0.00%		user
616 (DP)	Project Essentials	Biennium	\$6.05	Retired			user
617 (DP)	Project Premium (Plan 5)	Biennium	\$47.55	Retired			user
618 (DP)	Intune	Biennium	\$6.60	\$7.00	6.06%		user
619 (DP)	Endpoint Privilege Management	Biennium	\$3.85	Retired			user
620 (DP)	EDMS User Fee	Biennium	\$37.75	\$38.40	1.72%		user
624 (DP)	EDMS iLinx Email User	Biennium	\$3.75	\$3.80	1.33%	Actual Cost	user
625 (DP)	iLinx Data Capture	Biennium	\$187.15	\$187.00	-0.08%	Actual Cost	user
626 (DP)	Dynamics Case Management	Biennium	\$37.90	\$39.80	5.01%		user
628 (DP)	Dynamics Customer Service	Biennium	\$92.75	\$97.40	5.01%		user
630 (DP)	Adobe Acrobat Pro	Biennium	\$6.60	\$7.60	15.15%		user
631 (DP)	Azure DevOps-Basic	Biennium	\$18.00	\$18.00	0.00%		user
632 (DP)	Azure DevOps-Basic+Test Plan	Biennium	\$64.00	\$64.00	0.00%		user
633 (DP)	Azure DevOps-Visual Studio	Biennium	\$12.00	\$12.00	0.00%		user
634 (DP)	GitHub Copilot	Month-to-Month	\$26.00	\$26.00	0.00%		user
950 (DP)	Adobe Creative Cloud All Apps*	Annual	\$1,339.00	\$1,433.00	7.02%		user
950 (DP)	Adobe Creative Cloud Single App*	Annual	\$647.87	\$671.00	3.57%		user
950 (DP)	Adobe Express and Firefly Enterprise*	Annual	\$154.50	\$157.00	1.62%		user
950 (DP)	Adobe Captive Enterprise*	Annual	\$432.60	\$437.00	1.02%		user
950 (DP)	Jotform	Annual	\$86.00	\$109.20	26.98%		user
950 (DP)	Lansweeper	Annual	\$5.58	\$5.86	5.00%		user
Hosting Services							
585 (DP)	Remote Desktop Access Tool	Biennium	\$50.00	\$55.50	11.00%	\$241.50	per agency
649 (DP)	Intune Mgmt Service	Biennium	\$0.63	\$0.65	3.17%	\$0.00	unit
754 (DP)	Cognos Application Hosting	Biennium	Varies	Varies	Varies		application
757 (DP)	Cognos Analytics Explorer	Biennium	\$78.00	\$45.00	-42.31%	Actual Cost	user
770 (DP)	Master Client Index	Biennium	\$0.0173	\$0.0222	28.32%		user
815 (DP)	Server Room	Biennium	Varies	Varies	Varies		unit
860 (DP)	Oracle Application Hosting (Shared-Small)	Biennium	\$150.00	\$150.00	0.00%		application
860 (DP)	Oracle Application Hosting (Shared-Medium)	Biennium	\$250.00	\$250.00	0.00%		application
860 (DP)	Oracle Application Hosting (Shared-Large)	Biennium	\$500.00	\$500.00	0.00%		application
860 (DP)	Oracle Application Hosting (Shared-XL)	Biennium	\$1,000.00	\$1,000.00	0.00%		application
860 (DP)	Oracle Application Hosting (Shared-XXL)	Biennium	\$2,500.00	\$2,500.00	0.00%		application
860 (DP)	Oracle Application Hosting (Shared-XXXL)	Biennium	\$10,000.00	\$10,000.00	0.00%		application
860 (DP)	Oracle Application Hosting (Dedicated)	Biennium	Varies	Varies	Varies		application
887 (DP)	Oracle Private Cloud Storage	Biennium	\$0.15	\$0.15	0.00%		GB
861 (DP)	Websphere Application Hosting	Biennium	Varies	Varies	Varies		application
862 (DP)	SQL Application Hosting (Shared-Small)	Biennium	\$150.00	\$157.50	5.00%		application
862 (DP)	SQL Application Hosting (Shared-Medium)	Biennium	\$250.00	\$262.50	5.00%		application
862 (DP)	SQL Application Hosting (Shared-Large)	Biennium	\$500.00	\$525.00	5.00%		application
862 (DP)	SQL Application Hosting (Shared-XL)	Biennium	\$1,000.00	\$1,050.00	5.00%		application
862 (DP)	SQL Application Hosting (Shared-XXL)	Biennium	\$2,000.00	\$2,100.00	5.00%		application
862 (DP)	SQL Application Hosting (Shared-XXXL)	Biennium	\$4,500.00	\$4,725.00	5.00%		application
862 (DP)	SQL Application Hosting (Dedicated)	Biennium	Varies	Varies	Varies		application
862 (DP)	SQL Application Hosting (MariaDB-Small)	Biennium	\$0.00	\$75.00	New		application
862 (DP)	SQL Application Hosting (MariaDB-Medium)	Biennium	\$0.00	\$150.00	New		application
863 (DP)	Robotic Process Automation-Dedicated	Biennium	\$545.00	\$403.00	-26.06%		application
863 (DP)	Robotic Process Automation-Shared-Daily	Biennium	\$1,000.00	\$1,161.00	16.10%		application
863 (DP)	Robotic Process Automation-Shared-Weekly	Biennium	\$850.00	\$909.00	6.94%		application
863 (DP)	Robotic Process Automation-Shared-Monthly	Biennium	\$700.00	\$656.00	-6.29%		application
950 (DP)	Robotic Process Automation-Dedicated Software	Annual	Varies	Varies	Varies		application
866 (DP)	VM Server Hosting-Base Server Fee (1CPU/4GB Ram)	Biennium	\$360.00	\$300.00	-16.67%	\$1,160.00	server
866 (DP)	VM Server Hosting-Additional CPU	Biennium	\$60.00	\$60.00	0.00%	\$560.00	CPU
866 (DP)	VM Server Hosting-Additional GB Ram	Biennium	\$5.00	\$10.00	100.00%	\$130.00	GB Ram
866 (DP)	VM App Server Hosting-SRM Reserved Base Server (1CPU/4GB Ram)	Biennium	\$240.00	\$175.00	-27.08%	\$1,250.00	server
866 (DP)	VM App Server Hosting-SRM Repurposed	Biennium	\$10.00	\$100.00	900.00%	\$750.00	server
866 (DP)	Dedicated Physical Server Hosting	Biennium	Varies	Varies		Varies	server
868 (DP)	Microsoft Dynamics	Biennium	143.75	\$151.00	5.04%		application
868 (DP)	Microsoft PowerApps	Biennium	10.11	\$10.65	5.34%		user
868 (DP)	PaaS Applications	Usage + OH	Varies	Varies	Varies		application
868 (DP)	ServiceNow Platform Hosting	Biennium	\$1,100.00	\$1,100.00	0.00%		application
868 (DP)	PowerBI Premium Capacity	Usage + OH	Varies	Varies	Varies		application
869 (DP)	Terminal Server License	Biennium	\$2.50	\$2.75	10.00%		license
869 (DP)	Application Support-Software (Cognos)	Biennium	Varies	Varies	Varies		application
869 (DP)	Application Support-Software	Biennium	Varies	Varies	Varies		application
869 (DP)	AS/400 Cost Allocation	Biennium	\$15,800.00	\$16,200.00	2.53%		
869 (DP)	Mainframe Cost Allocation	Biennium	\$420,168.56	\$426,200.00	1.44%		
869 (DP)	Shared Application Fees	Biennium	Varies	Varies			application
869 (DP)	Sharepoint Online	Biennium	Varies	Varies			application
869 (DP)	WebGrants*	Annual	Varies	Varies			application
940 (DP)	Windows Extended Support	Biennium	Varies	Varies			server

27-29 Biennium NDIT Fees

Bill Code	Description	Rate Change Cycle	25-27 Rate	27-29 Recurring Rate	Rate Change %	One-Time Charge	Billing Metric
950 (DP)	Certificates (Political Subs)	Biennium	Varies			Varies	certificate
Disk Storage							
881 (DP)	Disk Storage - Premium OD (GB)	Biennium	\$0.15	\$0.12	-20.00%		GB
882 (DP)	Disk Storage - Basic OD (GB)	Biennium	\$0.12	\$0.10	-16.67%		GB
883 (DP)	Disk Storage - File Share OD (GB) (includes DR)	Biennium	\$0.22	\$0.16	-27.27%		GB
884 (DP)	Power Platform Capacity-DB	Biennium	\$42.00	\$44.10	5.00%		GB
885 (DP)	Power Platform Capacity-File	Biennium	\$2.10	\$2.20	4.76%		GB
886 (DP)	Power Platform Capacity-Log	Biennium	\$10.50	\$11.00	4.76%		GB
888 (DP)	Enterprise Backup Solution	Biennium	\$0.05	\$0.05	0.00%		GB
891 (DP)	Disk Storage - Premium Ded. (TB)	Biennium	\$100.00	\$100.00	0.00%	No new purchases	TB
892 (DP)	Disk Storage - Basic Ded. (TB)	Biennium	\$95.00	Retired			TB
893 (DP)	Disk Storage - File Share Ded. (TB)	Biennium	\$83.00	Retired			TB
894 (DP)	Disk Storage - High Volume (TB)	Biennium	\$50.00	\$50.00	0.00%		TB
Web Site Hosting							
635 (DP)	Website Quality Scanning Service	Biennium	\$63.00	Retired			site
870 (DP)	Web Site Hosting - Tier 1 (Not State Website Platform)	Biennium	\$23.00	\$24.15	5.00%		site
871 (DP)	Web Site Hosting - Tier 2 (not State Website Platform)	Biennium	\$57.50	\$60.50	5.22%		site
875 (DP)	State Website Platform (Non-Primary website)	Biennium	\$42.00	\$44.10	5.00%		site
Telecommunications							
010 (TC)	Telephone System Analyst	Biennium	\$120.75	\$120.75	0.00%		hour
030 (TC)	Wiring Technician	Biennium	\$120.75	\$120.75	0.00%		hour
100 (TC)	Phone Service	Biennium	\$30.00	\$28.00	-6.67%		number
101 (TC)	SIP	Biennium	\$17.50	\$17.50	0.00%		number
102 (TC)	800 Phone Service	Biennium	\$6.00	\$6.25	4.17%		number
103 (TC)	Voice System Feature Add-On	Biennium	\$8.00	\$8.25	3.13%		number
107 (TC)	Cellular Add-On	Biennium	\$1.00	\$1.00	0.00%		number
110 (TC)	Phone Service-Avaya	Biennium	\$37.50	Retired			number
170 (TC)	Call Recording	Biennium	\$28.00	\$29.90	6.79%	\$375.00	user
180 (TC)	Genesys Call Center	Biennium	\$130.00	\$130.00	0.00%	Actual Cost	license
181 (TC)	Genesys Call Center Vacancy	Biennium	\$130.00	\$130.00	0.00%	Actual Cost	license
182 (TC)	Genesys Digital Add-On	Biennium	\$55.20	\$61.85	12.05%	Actual Cost	license
183 (TC)	Genesys Digital Add-On Vacancy	Biennium	\$55.20	\$61.85	12.05%	Actual Cost	license
210 (TC)	In-State Directory Assistance	Biennium	\$2.10	\$2.10	0.00%		minute
300 (TC)	In-State Long Distance	Biennium	\$0.05	Retired			
320 (TC)	Out-of-State Long Distance	Biennium	\$0.05	Retired			
340 (TC)	International Long Distance	Biennium	\$0.50	\$0.50	0.00%		minute
360 (TC)	Toll Free Long Distance (was 800 Service)	Biennium	\$0.05	\$0.03	-40.00%		minute
385 (TC)	Audio Conference Scheduling	Biennium	\$25.00	Retired			
400 (TC)	Interactive Voice Response	Biennium	Varies	Varies			
940 (TC)	Verizon Bill Backs (General Service)	Actual Cost	Actual Cost	Actual Cost			
940 (TC)	Verizon Bill Backs (IoT)	Actual Cost	Actual Cost	Actual Cost			
940 (TC)	AT&T Bill Backs	Actual Cost	Actual Cost	Actual Cost			
940 (TC)	AT&T (IoT)	Actual Cost	Actual Cost	Actual Cost			
940 (TC)	Telco 1FB Bill Backs	Actual Cost	Actual Cost	Actual Cost			
Video							
668 (DP)	Desktop Video	Biennium	\$10.50	\$10.50	0.00%		unit
381 (TC)	Pexip Virtual Meeting Room	Biennium	\$25.00	\$25.00	0.00%	\$155.00	user
Direct Pass Thru Charges							
935 (DP)	Agency Specific Hardware/Software	Actual Cost	Actual Cost			Varies	

* Estimate provided for the new rate but actual cost will be billed for each renewal.